



AVAYA

The Power of We™

Avaya 1600 Series IP Deskphones

The Avaya 1600 Series IP Deskphones are a value-priced family of deskphones designed to meet basic communication needs in a low-cost package with the quality and reliability you expect from Avaya. The 1600 Series IP Deskphones are designed for the same user profiles as the top-of-the-line 9600 Series IP Deskphones, thus offering a feature-set and price-point alternative. By providing a range of endpoints covering the differing needs of users at all price points, Avaya makes it possible for companies to equip their workforce with deskphones that look great, sound better, enhance productivity, and turn communications into a competitive advantage. With similar industrial design and administration, the 1600 Series and 9600 Series may be deployed in mixed environments or on their own.

- IP Deskphones for the value-oriented customer.
- Straightforward, familiar access to the most common telephony features.
- Cost effective, competitive price point.
- The quality and reliability you expect from Avaya.

For businesses seeking an easy, cost-effective transition to IP Deskphones, Avaya presents the 1600 Series IP Deskphones. With **features and capabilities** generally not found in competitively-priced models, these phones offer an attractive upgrade from older systems or an addition to your existing Avaya phone solution portfolio.

1600 Series IP Deskphones combine traditional telephone features such as dual LED indicators and fixed feature buttons (e.g., conference, transfer, hold) with contemporary innovations such as softkeys, navigation wheel and a context-sensitive user interface (in select models).

Also standard on the 1600 series: 2-way speakerphones, backlit displays and multiline capabilities. These stylish deskphones are **a smart addition to any retail store, branch or corporate office.**

A Familiar, Functional Interface

The 1600 Series IP Deskphones combine the best of past and present. Fixed keys – familiar to any phone user – provide easy access to the most common features. Meanwhile, flexible softkeys provide contextual guidance and prompts for ease of use and efficiency.

- Includes fixed feature keys for common telephone tasks including conference, transfer, drop, hold, mute.
- 2-way speakerphone.
- 2 lines by 16 character display, backlit for easier viewing in all lighting conditions.
- Secondary Ethernet 10/100 port for a collocated laptop or PC available on the 1603SW-I.
- SIP Support on the 1603SW-I provides a low cost basic SIP phone option and integration with the Avaya Aura™ environment.
- Supports a broad portfolio of Avaya wired and wireless headsets through its integrated headset jack.
- 100 number capacity contacts and call log applications that can enhance productivity and personalization.
- Context sensitive user interface along with 3 softkeys and a 4-way navigation cluster – ideal for scrolling through the local contacts list or call logs.
- The 3 line by 24 character display is backlit for easier viewing in all lighting conditions.

For Everyday users: the 1608-I.

Everyday users typically rely on several forms of communication including voice and email – and while they require a quality telephone, their telephone use is relatively light or straight-forward in nature. Cubicle workers and sales staff within a retail store are examples of Everyday users for whom the 1608 delivers a productivity-enhancing telephone.

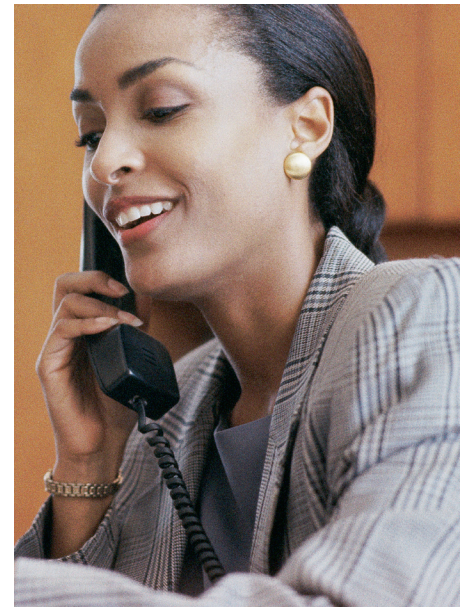
1608-I highlights:

- Supports 8 administrable feature buttons.
- Each button includes dual LED's (red, green) providing explicit status for the user.
- Includes several fixed feature keys for common telephone tasks including conference, transfer, drop, hold, mute.
- Includes high quality, 2-way speakerphone.

For Navigators: the 1616-I. The Avaya 1616-I IP Deskphone is designed for the Navigator type user. Receptionists, assistants, and managers are examples of Navigator users – people who answer incoming calls, transfer customers to different departments or extensions, and monitor several line appearances throughout atypical day. For the Navigator user, the 1616-I provides the most 1-touch line/feature/speed-dial buttons without the need to scroll through on-screen lists.

1616-I highlights:

- The Avaya 1616-I IP Deskphone supports 16 administrable feature buttons on the phone itself – and a 32-button expansion model provides access to a total of 48 feature keys or speed dial buttons.
- Each of the buttons features a dual LED (red, green) providing explicit status for the user.



- For a familiar look and feel, the 1616-I includes several fixed feature keys for common telephone tasks including conference, transfer, drop, hold and mute.
- In addition, the 1616-I includes a high quality 2-way speakerphone, and supports a broad portfolio of Avaya wired and wireless headsets through its integrated headset jack.
- Context sensitive user interface along with 3 softkeys and a 4-way navigation cluster – ideal for scrolling through the local contacts list or call logs.
- The viewing angle of the display on the 1616-I is adjustable and measures 4 lines by 24 characters.
- Additional caller related information is displayed with active appearances for easier call handling.
- The display is backlit for easier viewing in all lighting conditions.

Learn More

With more than 100 years as a leader in communications, Avaya can help your company maximize productivity with the communications solutions specific to the needs of your workforce.

To learn more about the Avaya 1600 Series IP Deskphones, contact your Avaya Account Manager, Authorized Partner or visit avaya.com for white papers, case studies and other information showcasing Avaya solutions in action.



1616-I IP Deskphone



The 1616 IP Deskphone is available in a global model. English language text on the faceplate has been removed. Contact your Avaya Account Manager or Avaya authorized partner for details.

About Avaya

Avaya is a global provider of business collaboration and communications solutions, providing unified communications, contact centers, networking and related services to companies of all sizes around the world. For more information please visit www.avaya.com